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Bib Data Sheet

CONFIRMATION NO. 5859

SERIAL NUMBER 09/866,231	FILING DATE 05/25/2001 RULE	CLASS 707	GROUP ART UNIT 2171	ATTORNEY DOCKET NO. ROC920010049US1
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APPLICANTS

Donald Ray Gillis, San Jose, CA;
Gordon James Smith, Rochester, MN;

** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 07/25/2001

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 2	TOTAL CLAIMS 35	INDEPENDENT CLAIMS 7
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged Examiner's Signature <u>[Signature]</u> Initials <u>[Initials]</u>				

ADDRESS

Dugan & Dugan, L.L.P.
18 John Street
Tarrytown, NY 10591

TITLE

System and method for communicating with customers

FILING FEE RECEIVED 1300	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
		<input type="checkbox"/> 1.16 Fees (Filing)
		<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)
		<input type="checkbox"/> 1.18 Fees (Issue)
		<input type="checkbox"/> Other _____
		<input type="checkbox"/> Credit